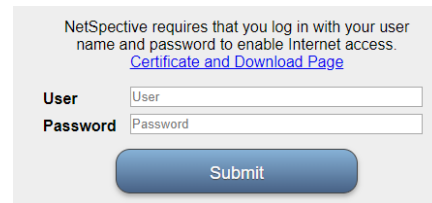


## New Web Filter Instructions (ContentKeeper & Cisco Umbrella)

**NetSpective** is going away. You will no longer see this:

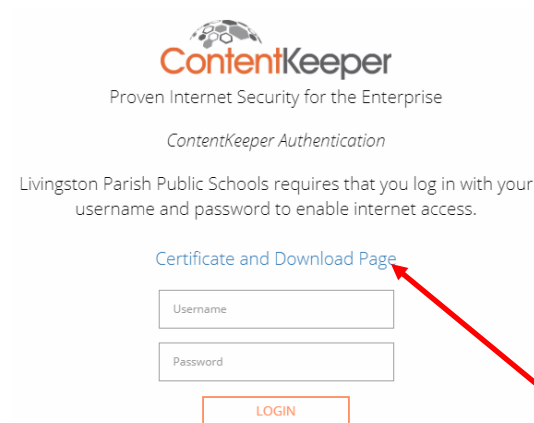



NetSpective requires that you log in with your user name and password to enable Internet access.  
[Certificate and Download Page](#)

User

Password

**ContentKeeper** is our new and improved web filter. If there is a need for you to log in to the web filter, you will now see this:



  
Proven Internet Security for the Enterprise  
*ContentKeeper Authentication*

Livingston Parish Public Schools requires that you log in with your username and password to enable internet access.

[Certificate and Download Page](#)

Username

Password

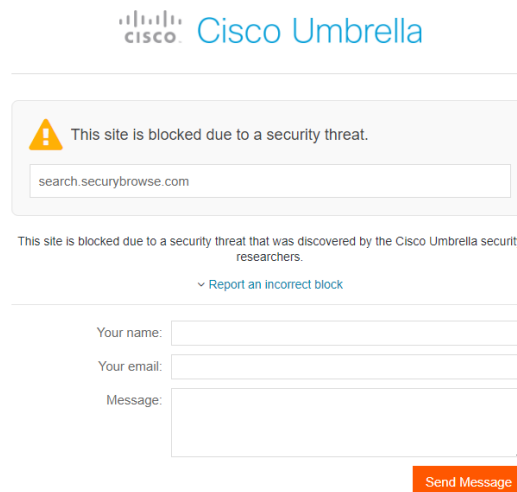
The first time you log in to ContentKeeper on a device, you must go to the **Certificate and Download Page**. Once on this page, follow the instructions to install and trust the **root certificate**.

The login format is the same as your computer login.

If you get a Cisco Umbrella block as follows, click on **report an incorrect block** to request that the site be unblocked.



Fill in your name and email address. In the message box, indicate what the site will be used for, the web address for the site and any other information that may be helpful in determining the worthiness of the site. Click **Send Message**.



Once this information is sent, a person in charge of our networks security will investigate to determine if the site can be unblocked.